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| APPLICATION NO. | FILING DATE | FIRST NAMED INVENTOR | ATTORNEY DOCKET NO. | CONFIRMATION NO. |
| 10/663,592 | 09/15/2003 | Andrew E. Fano | 10022/397 | 3285 |
| 28164 | 7590 | 12/02/2008 | EXAMINER | |
| ACCENTURE CHICAGO 28164 BRINKS HOFER GILSON & LIONE P O BOX 10395 CHICAGO, IL 60610 | | | DEANE JR, WILLIAM J | |
| ART UNIT | PAPER NUMBER | | | |
| | 2614 | | | |
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Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

| | | |
|------------------------------|--------------------------------------|------------------------------------|
| Office Action Summary | Application No. 10/663,592 | Applicant(s) FANO ET AL. |
| | Examiner William J. Deane | Art Unit 2614 |

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --
Period for Reply

A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) OR THIRTY (30) DAYS, WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION.

- Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.
 - If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.
 - Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED. (35 U.S.C. § 133).
- Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).

Status

- 1) Responsive to communication(s) filed on 22 July 2008.
- 2a) This action is FINAL. 2b) This action is non-final.
- 3) Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

Disposition of Claims

- 4) Claim(s) 1-105 is/are pending in the application.
- 4a) Of the above claim(s) _____ is/are withdrawn from consideration.
- 5) Claim(s) _____ is/are allowed.
- 6) Claim(s) 1-105 is/are rejected.
- 7) Claim(s) _____ is/are objected to.
- 8) Claim(s) _____ are subject to restriction and/or election requirement.

Application Papers

- 9) The specification is objected to by the Examiner.
- 10) The drawing(s) filed on _____ is/are: a) accepted or b) objected to by the Examiner.
 Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).
 Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).
- 11) The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.

Priority under 35 U.S.C. § 119

- 12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
- a) All b) Some * c) None of:
 1. Certified copies of the priority documents have been received.
 2. Certified copies of the priority documents have been received in Application No. _____.
 3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).

* See the attached detailed Office action for a list of the certified copies not received.

Attachment(s)

- 1) Notice of References Cited (PTO-892)
 2) Notice of Draftsperson's Patent Drawing Review (PTO-948)
 3) Information Disclosure Statement(s) (PTO/SB/08)
 Paper No(s)/Mail Date _____
- 4) Interview Summary (PTO-413)
 Paper No(s)/Mail Date _____
- 5) Notice of Informal Patent Application
 6) Other: _____

DETAILED ACTION

Claim Rejections - 35 USC § 103

The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negated by the manner in which the invention was made.

Claims 1 – 35 are rejected under 35 U.S.C. 103(a) as being unpatentable over U.S. Patent Application No. 2002/0057764 (Salvucci et al.).

With respect to claim 1 and 15, note that Salvucci et al. teach a Real-time incident and response messaging system where the incident report is from an external network and though Salvucci et al. do not specifically disclose a media database or a media aggregation program such is inherent given a fair reading of Salvucci et al.

Please note paragraphs 0036 – 0066, 0074 -0076 and 0152.

With respect to claims 2 - 4, note paragraph 0151 and 0153 of Salvucci et al.

With respect to claim 5, note the use of a telephone network in the Figs.

With respect to claim 6, note the use a camera in paragraph 0151.

With respect to claim 7, note paragraph 0151.

With respect to claim 8, note the use of a phone which includes a microphone.

With respect to claims 9 - 10, note Fig. 4.

With respect to claims 11 - 14, it would have been obvious to one of ordinary skill in the art to have placed a database wherever it was deemed necessary.

With respect to claims 16 – 21, note Fig. 4.

With respect to claims 22 – 24, note at least paragraphs 0122 and 0125.

With respect to claims 25 - 26, such if not inherent in Salvucci et al. would be obvious to one of ordinary skill.

With respect to claim 27, note the Figs.

With respect to claims 28 – 34, please note the rejections above.

Claims 35 – 49, 75 are rejected under 35 U.S.C. 103(a) as being unpatentable over U.S. Patent Application No. 2002/0057764 (Salvucci et al.) in view of U.S. Patent Application No. 2002/0076003 (Zellner).

With respect to claims 36 - 49, note paragraphs 0033 – 0034 of Zellner. It would have been obvious to have incorporated controllable sensors as taught by Zellner into the Salvucci et al. device in order to have more control over the devices and to save bandwidth and energy.

With respect to claims 50 – 63, such limitations would be obvious to one of ordinary skill in the art. Unless one has unlimited storage space then such limitations would be obvious to one of ordinary skill.

With respect to claims 64 – 66, note the rejection above.

With respect to claims 67 – 74, note the rejections above. In addition, menus and menu trees are well known in the art and such would have been obvious to one of ordinary skill in the art.

With regard to claim 76, such limitations are well within the parameters of one of ordinary skill in the art given a fair reading of Salvucci and Zellner.

With respect to claim 77 and thumbnails, such a limitation would have been obvious to one of ordinary skill in the art considering the fact that both Salvucci and Zellner use cameras and video cameras.

With respect to claims 78 – 85, note the rejection above.

With respect to claims 86 - 87, note paragraph 0151 of Salvucci et al.

With respect to claims 88 – 105, note the rejections above. In addition, note that both Zellner and Salvucci et al. are able to route the information and therefore, it would have been obvious to one of ordinary skill to route the call to whatever center or agency or agent it was deemed necessary.

Response to Arguments

Applicant's arguments filed 07/22/2008 have been fully considered but are not deemed persuasive to any error in the rejection above.

Applicant's main argument deals with a media database and an aggregation program. As stated in the rejection above Salvucci et al discloses such given a fair reading of the reference. In addition applicant is directed to paragraphs 0083, 0089, 0093, 0113, 0116, 0124 – 0128 and 0131 – 0132. It is obvious that multiple media types are being used and aggregated. Obviously, the data is recorded and saved as is the practice in all PSAP call centers.

Conclusion

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Bill Deane whose telephone number is (571) 272-7484.

Art Unit: 2614

In addition, facsimile transmissions should be directed to Bill Deane at facsimile number (571) 273-8300.

24Nov2008

/William J Deane/

Primary Examiner, Art Unit 2614